

# actimax

## online technical support

Online Support Programme

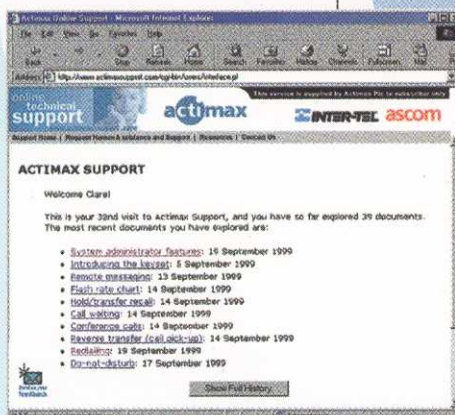
# internet

Please find attached your technical support card, which is valid until the expiry date of your maintenance agreement.

Keep the card in a safe place as you will need to refer to your designated Access Code to access the online database system.

### How to access:

- 1) Using your Internet-enabled web browser (preferably Internet Explorer 4 or 5), type in the address [www.actimaxsupport.com](http://www.actimaxsupport.com) into the Address or URL box at the top of the window.
- 2) Once connected to our web site, follow the onscreen instructions to enter your Access Code into the onscreen form to enter the Database.



With Actimaxsupport.com, you have instant and easy access to a wealthy database of technical knowledge and step-by-step instructions which can be printed out for further reference.



online  
technical  
support

customer membership card

[www.actimaxsupport.com](http://www.actimaxsupport.com)

Actimax Service Helpdesk  
01268 243926

Subscriber Name and Access Code

This card is the property of Actimax plc and is valid until the expiry date of your maintenance agreement

If you experience any problems with the service, please E-mail us at [help@actimaxsupport.com](mailto:help@actimaxsupport.com) or call our helpdesk on **01268 243926**.